



Ohio Department of Natural Resources

JOHN R. KASICH, GOVERNOR

JAMES ZEHRINGER, DIRECTOR

Division of Wildlife
Scott Zody, Chief
2045 Morse Road, G-3
Columbus, Ohio 43229

May 22, 2013

Dear Ohio Hunting & Fishing License Sales Agent:

At the beginning of this year, the Division of Wildlife implemented some significant changes to the license and game check system including delaying the sale of fall turkey and deer permits till June 1 to ensure the permits included all the information relating to the proposed changes in law. However, **the sale of the permits has been further delayed due to delays in the rule making process.** A message will be posted on the sales screen notifying the agents the fall turkey and deer permits are available for sale.

Recently, the Division of Wildlife has received a number of complaints from customers concerning agents in violation of the terms of the License & Game Check contract. Any agent found violating the terms of the contract is subject to termination. The following is a reminder of some of the contractual items being reported. For the complete contract visit www.ohiolicenseagent.com.

Agents can:

- Offer to laminate or provide a protective pouch for a fee
- Offer to copy the license for a charge
- Offer a discount on other store goods with the purchase of a license

Agents cannot:

- Add credit card fees, taxes, or surcharges to license sale transactions
- Require customers make additional purchases in order to purchase a license
- Refuse to complete a game-check transaction for a customer.

If you have any questions regarding license sales or the license and game check contract, please call me at (800) 945-3543.

Sincerely,

A handwritten signature in blue ink that reads "Andrew Burt".

Andrew Burt
Licensing Coordinator

